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First CERTIFIED NationalCap
Manufacturing Company.





WE REINVENT THE CAP



CREATE | DESIGN | INNOVATE



MEXICO'S **BEST CAPS**
MANUFACTURER



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ABOUT US

1995 was the year **INOVACAPS** was born in Mexico.

Pioneer company in the manufacture of high-quality personalized caps. Thanks to our materials and the quality we imprint in all of our processes, we have achieved products that transcend beyond just an accessory.

With more than 25 years of experience in the market, we have collaborated with various brands to accommodate their ideas on everybody's head.

MISSION

Be the difference to transform your ideas into a reality. Offering a unique product with innovation according to the needs of each client.

VISION

Consolidate our brand as the best option.

Expand and cross borders through our products, providing innovation, quality and service.

QUALITY POLICIES

INOVACAPS is committed to its clients in the textile sector to generate solutions and cover their needs with quality products. In addition, to comply with the legal requirements and the requests of our clients, generating a continuous improvement of the quality management system and increasing the satisfaction of our clients.

Have innovative technologies for the purchasing, storage and distribution processes of our products, to promote business continuity.

Have responsibilities of each person in the organization that help to meet the established objectives.



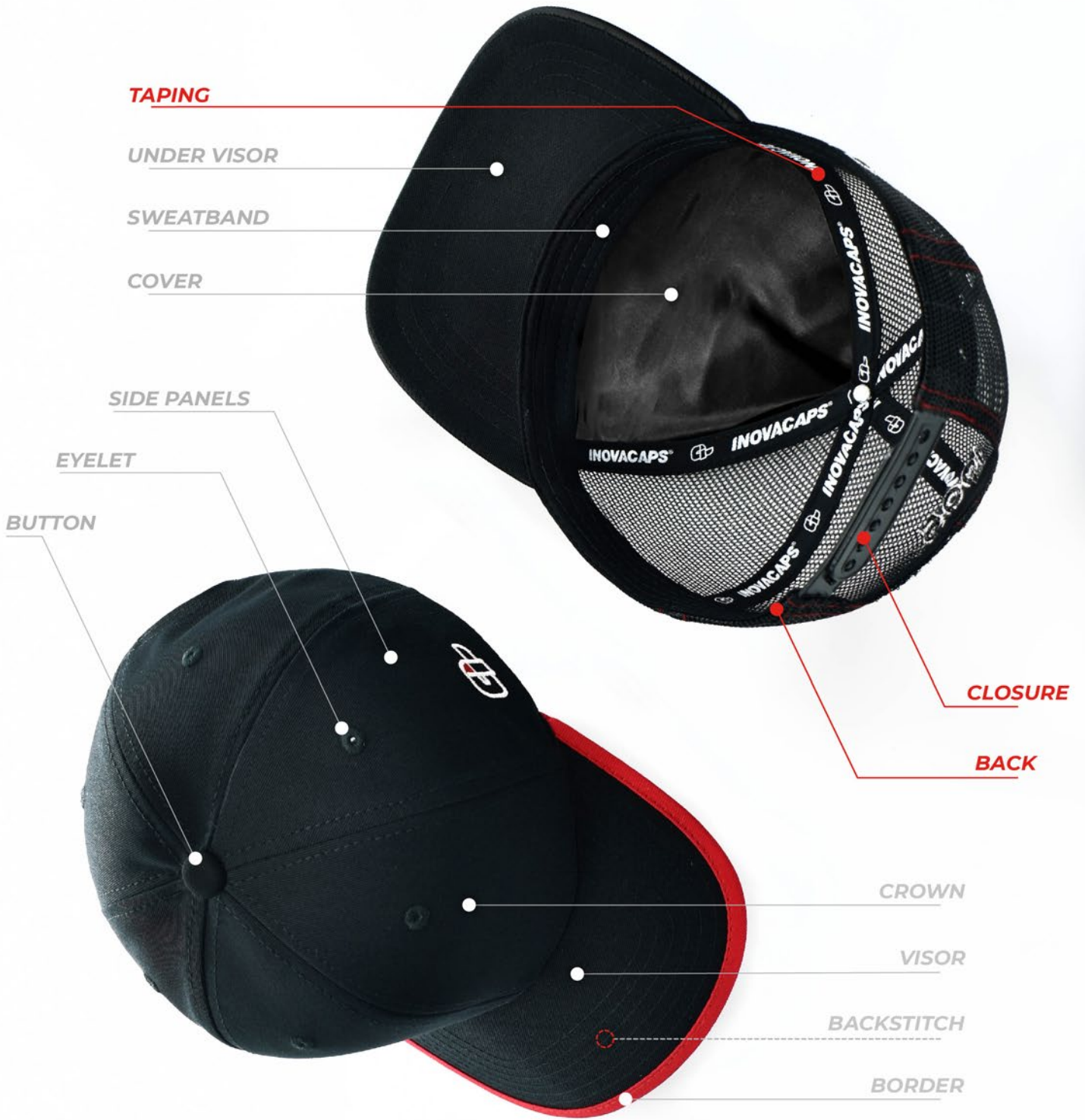
QUALITY
SERVICE
INTEGRITY
INNOVATION

VALUES



**CUSTOM
CAPS**





ANATOMY OF THE **CAP**



**General view.*

Redefine your style and design your cap from a **variety of different options!**

01 CROWN



Is the main part of the cap. It's divided by panels or segments. Caps may vary from 5, 6, 7 etc., to various panels. Each of our cap models has a different style that can suit your project.

Models available from pages 12 to 23.

02 FABRICS

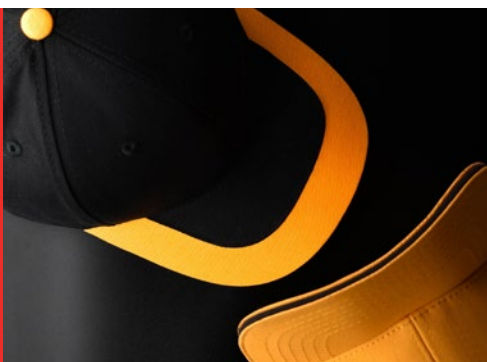


Materials can always be chosen and adapted according to your project and specifications, whether you are looking for a fresh, light, quick-drying material or something more exclusive you may find it in our materials section.

Models available from pages 24 to 29.

Note: If your project requires a material that is not in our catalog, do not worry, talk to our commercial advisor to work a sample from the material you need.

03 VISOR



Basic choices for a visor are usually flat or curved, however. Select the best option for your project!

Models available from pages 35 to 37.

04

CLOSURE



It's the part that allows us to adjust the cap. Find the best option.

Models available from pages 38 and 39.

05

DECORATIONS



The applications will make your cap unique. Whether you want to place your logo, letters or insignia will make your design shine. Discover the endless possibilities!

Models available from pages 30 and 31.

06

INTERIOR



The interior of your cap can be completely personalized, or make it more dynamic the limits are set by your imagination.



**BLANK
CAPS**



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



PILOT

The pilot cap is a classic model thanks to its simple shape. The pilot cap can be made of various materials without losing its structure, it has a rigid support at the front that manages to avoid deformation and gives an aesthetic shape, the snapback can be chosen depending on each project.

PANELS: 6

SUPPORT: Rigid at the front

VISOR: Preformed curve

EYELET: Embroidered

CLOSURES: Recommended choices, buckle, contactel or plastic



PILOT WITH MESH

The pilot cap with mesh is a model that offers endless versions thanks to the combination of materials. It provides a rigid support at front that avoids deformation and gives an aesthetic shape, the snapback can be chosen depending on what style you want. This is an all time favorite model for outdoor activities.

PANELS: 6

SUPPORT: Rigid at the front

VISOR: Preformed curve

SIDES/BACK: Mesh

EYELET: Embroidered

CLOSURES: Recommended choices, contactel or plastic



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



GAP

The Gap cap is another of the classics, it is very comfortable and soft, its entire construction is made of fabric, it is a cap without structure, the shape is adjusted to the head, it can be made in various materials. The snapback can be chosen depending on the style you prefer. A versatile cap that provides a casual vibe.

PANELS: 6

SUPPORT: No front support

VISOR: Preformed curve

EYELET: Embroidered

CLOSURES: Recommended choices, buckle, contactel or plastic



CLOSE PILOT

Known as a baseball cap, this cap is closed at the back, it is comfortable and adapts to your head thanks to the internal elastics and fabrics that stretch, this allows the one size fits-all particularity. Sizes are available by S/M, M/L, L/XL.

PANELS: 6

SUPPORT: Rigid at the front

VISOR: Preformed curve

EYELET: Embroidered

CLOSURES: Not required



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



5 PANELS

The 5-panel cap is a model that is seamless at the front panel, this allows more space for applications. Made of various materials without losing its structure, the rigid support at the front avoids deformation and gives an aesthetic shape, the snapback can be chosen depending on the desired style.

PANELS: 5

SUPPORT: Rigid at the front

VISOR: Preformed curve

EYELET: Embroidered on the back and sides

CLOSURES: Recommended choices, buckle, contactel or plastic



5 PANELS WITH MESH

The 5-panel cap is a model that is seamless at the front panel, this allows more space for applications. It provides a rigid support at front that avoids deformation and gives an aesthetic shape, can be chosen depending on what style you want.

PANELS: 5

SUPPORT: Rigid at the front

VISOR: Preformed curve

SIDES/BACK: Mesh

EYELET: Not required

CLOSURES: Recommended choices, buckle, contactel or plastic



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



SNAPBACK 6 PANELS

The Snapback cap is one of the favorites, this model is very diverse can work as an urban style for sports projects as well, all thanks to its flat visor. Available in various materials without losing its structure, gabardines or cashmere are highly recommended, it has a rigid support at the front that manages to avoid deformation and provides the shape, the snapback is usually made out of plastic, however, the choice is up to the client and the specific project.

PANELS: 6

SUPPORT: Rigid at the front

VISOR: Flat visor

EYELETS: Embroidered

CLOSURES: Recommended choices, contactel or plastic



SNAPBACK 5 PANELS

A variable of the SNAPBACK model with the front fused into a single section or panel, leaving it in 5 panels. It provides a larger space free of sewing or stitching in the front that facilitates and opens the possibility of placing some applications such as screen printing.

PANELS: 5

SUPPORT: Rigid at the front

VISOR: Flat visor

EYELETS: Embroidered

CLOSURES: Recommended choices, contactel or plastic



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



7 PANELS

The 7-panel cap is an innovative model, particularly for fashion projects, due to its long section in the center complemented with smaller front and side panels; this shape is very trendy. Various materials such as gabardines or cashmere are recommended and can be used without compromising its structure, it has a rigid support at the front that manages to avoid deformation.

PANELS: 7

SUPPORT: Rigid at the front

VISOR: Flat visor

EYELETS: On the sides

CLOSURES: Recommended choices, contactel or plastic



CAMOUFLAGE WITH MESH

The camouflage mesh cap, a favorite thanks to the camo print. With a rigid support at the front that avoids deformation and the personalized snapback that can be chosen depending on the project's design, this model has become the ultimate favorite for outdoor activities.

PANELS: 6

SUPPORT: Rigid at the front

SIDES/BACK: Mesh

VISOR: Preformed curve

EYELETS: Embroidered

CLOSURES: Recommended choices, contactel or plastic



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



STREET

The street cap is a youthful model, it has two side panels that form a half circle and metal eyelets, two central panels and a front panel with medium support. Made in various materials such as gabardines or cashmere, for snapback it is usually recommended, a click with rigid tape, however it is left to the customers choice.

PANELS: 5

SUPPORT: Mid front

VISOR: Flat with trim

EYELET: On the sides

CLOSURES: Recommended choice, plastic or click



EUROPE

The Europa cap is a model that provides both a youthful and sporty vibe, it has two upper side panels that form a half circle, two lower central panels and one front panel. Various materials can be used, however the most common is microfiber. It can be sublimated and also it has a fast drying feature, the snapback recommended is usually click, however this can change depending on the project.

PANELES: 5

SUPPORT: Not support

VISOR: Curved

EYELET: No applicable

CLOSURES: Recommended choice, plastic or click



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



PILOT JUNIOR

This cap is a classic model adapted for children between 5 and 12 years old. Various materials can be used without losing its structure. (It can also be made in mesh on the sides and back)

- PANELS:** 6
 - SUPPORT:** Rigid at the front (optional)
 - VISOR:** Preformed curve
 - EYELETS:** Embroidered
 - CLOSURES:** Recommended choices, buckle, contactel or plastic
-



BABY PILOT

The baby pilot cap is the classic model adapted for babies between 5 months and 1 year old. Made of various materials without losing its structure, rigid support at the front that avoids deformation and the customized snapback. (It can also be made in mesh on the sides and back).

- PANELS:** 6
 - SUPPORT:** Rigid at the front (optional)
 - VISOR:** Preformed curve
 - EYELETS:** Embroidered
 - CLOSURES:** Recommended choices, contact or plastic
-



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



BOY'S 5 PANELS

The 5-panel junior cap is the modern shape adapted for children between 5 and 12 years old. Made in various materials without jeopardizing its structure, highly recommended in gabardine or cashmere, rigid support at the front to avoid deformation and personalized snapback. (It can also be made in mesh on the sides and back)

PANELS: 5

SUPPORT: Rigid at the front

VISOR: Preformed curve (optional)

EYELET: Embroidered on the back and sides

CLOSURES: Recommended choice, plastic.



BABY'S 5 PANELS

This 5-panel junior cap is a model adapted for babies between 5 months and 1 year old. (It can also be made in mesh on the sides and back)

PANELS: 5

SUPPORT: Rigid at the front

VISOR: Preformed curve (optional)

EYELET: Embroidered on the back and sides

CLOSURES: Recommended choices, plastic or contactel.



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*

ELASTIC VISOR



The elastic visor is one for marathons or sports related events, usually made with microfiber or dryfit, these fabrics can be sublimated and trim details are available. This model is comfortable and adaptable due to its elastic nature.

PANELS: 1 mid front with trim

VISOR: Preformed curve with trim

CLOSURES: Elastic for adjustment

DINAMO VISOR



This visor is an all time favorite piece for sporting or university\collage events. Made in microfiber or dryfit that allows it to be sublimated. Its peculiarity is the towel lining visor, the snapback can be chosen, the usual combination is contactel for a quick adjustment.

PANELS: 1 mid front with trim

VISOR: Preformed curve

CLOSURES: Recommended choice, contactel



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



LEGIONARY

The legionary cap is a model design for outdoor activities. Made in various materials, mainly microfiber because of its lightness and quick-drying quality, it is a comfortable and light shape that also provides protection to your neck.

- PANELS:** 6
 - SUPPORT:** No support at front
 - VISOR:** Preformed curve
 - EYELETS:** Embroidered
 - NECK FLAP:** With trim
 - CLOSURES:** An adjuster
-



LEGIONARY PLUS

This cap is designed for outdoor activities, its peculiarity is the extra large visor that will help to protect you from the UV sunlight and other elements and still keep you comfortable and light. Made in various materials, most commonly produced in microfiber as it is a light, quick-drying material.

- PANELS:** 6
 - SUPPORT:** No support at front
 - VISOR:** Extra large preformed curve
 - EYELET:** Embroidered
 - NECK FLAP:** With trim
 - CLOSURES:** An adjuster
-



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



SAFETY CAP

The safety cap is designed for people who do field related activities, this cap protects you from UV rays and its safety features helps you to prevent accidents, its mesh is made out of a fiberglass composition that provides the correct ventilation and prevents cuttings. Usually made of microfiber in different neon tones so it will be spotted in the middle of the fields.

- PANELS:** 5
- SUPPORT:** Unsupported
- VISOR:** Curved
- EYELET:** No applicable
- NECK FLAP:** Wraparound with trim
- MECH:** Safety feature front
- CLOSURES:** An adjuster

FISHERMAN

The fisherman hat is made of a fabric that is usually used in gabardines, it is the ideal hat for outdoor activities.

- FRONT:** 2 straps
- COVER:** Circular shape
- BRIM:** 1
- CLOSURES:** An adjuster



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



HUNTER

The hunter hat is made of a fabric that is usually used in gabardines in addition to metal eyelets. A brim with a button that adjusts its shape. Ideal for outdoor activities.

FRONT: 2 hat ribbons with metallic eyelets

COVER: Oval-shaped

BRIM: 1, trim and button

CLOSURES: Adjustable strap



HUNTER WITH NECK FLAP

This hat is usually made with the same fabric as trench coats with metal eyelets. A button brim that adjusts its shape and a rear neck flap that protects from UV rays. Ideal for outdoor activities.

FRONT: 2 hat ribbons with metal eyelets

COVER: Oval-shaped

BRIM: 1, trim and button

SKIRT: With trim

CLOSURES: Adjustable strap



**Each color is a standard representation and is subject to color variation by fabric roll or materials.*



BUCKET HAT

An ideal model for outdoor activities. Two-way hat, with a soft structure and light weight, ideal for summer.

*You can ask about the availability of models and colors.

MATERIAL: Gabardina

EYELET: No applicable



THE NUN

This cap model has two side panels that forms a half circle, two central panels and a front panel as well as a neck flap with a trim that you can attach to the front with a contactel for UV protection. Manufactured in various materials, highly recommended in microfiber because of its fast drying feature.

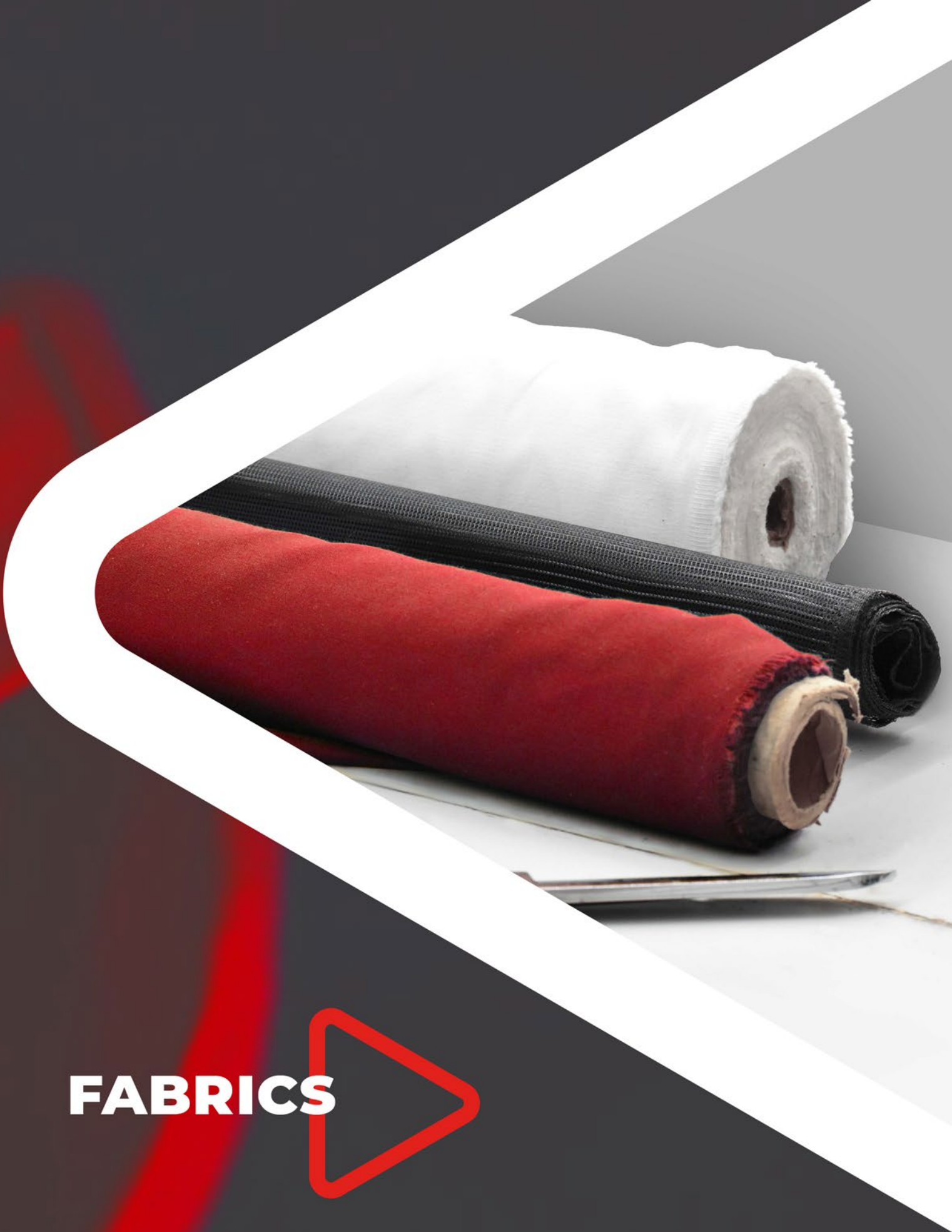
PANELS: 5

SUPPORT: Without support

VISOR: Curved

EYELET: No eyelets





FABRICS



FABRICS

Fabric colors may change depending on suppliers' material stocks at time of request.

**Each material is a standard representation and is subject to supplier variation.*



GABARDINE

100% COTTON

| | |
|-----------|-------|
| COOL | ●●●●● |
| RESISTANT | ●●●●● |
| BODY | ●●●●● |
| TEXTURE | ●●●●● |
| COLORFUL | ●●●●● |

NOTES:



GABARDINE

65% COTTON / 35% POLYESTER

| | |
|-----------|-------|
| COOL | ●●●●● |
| RESISTANT | ●●●●● |
| BODY | ●●●●● |
| TEXTURE | ●●●●● |
| COLORFUL | ●●●●● |

NOTES:



GABARDINE

100% POLYESTER

| | |
|-----------|-------|
| COOL | ●●●●● |
| RESISTANT | ●●●●● |
| BODY | ●●●●● |
| TEXTURE | ●●●●● |
| COLORFUL | ●●●●● |

NOTES: *It is recommended for sublimation*



CASHMERE

POLYESTER

| | |
|-----------|-------|
| COOL | ●●●●● |
| RESISTANT | ●●●●● |
| BODY | ●●●●● |
| TEXTURE | ●●●●● |
| COLORFUL | ●●●●● |

NOTES:

FABRICS

**Each material is a standard representation and is subject to supplier*



LEAVES CAMOUFLAGE
POLYESTER

COOL ●●●●●
RESISTANT ●●●●●
BODY ●●●●●
TEXTURE ●●●●●
COLORFUL ●●●●●

NOTES:



LEAVES CAMOUFLAGE
POLYESTER

COOL ●●●●●
RESISTANT ●●●●●
BODY ●●●●●
TEXTURE ●●●●●
COLORFUL ●●●●●

NOTES:



CAMUFLAJE MILITAR
100% COTTON

COOL ●●●●●
RESISTANT ●●●●●
BODY ●●●●●
TEXTURE ●●●●●
COLORFUL ●●●●●

NOTES:



CAMUFLAJE PIXEL
100% COTTON

COOL ●●●●●
RESISTANT ●●●●●
BODY ●●●●●
TEXTURE ●●●●●
COLORFUL ●●●●●

NOTES:

**Each material is a standard representation and is subject to supplier*



MICROFIBER POLYESTER

- COOL ●●●●●
- RESISTANT ●●●●●
- BODY ●●●●●
- TEXTURE ●●●●●
- COLORFUL ●●●●●

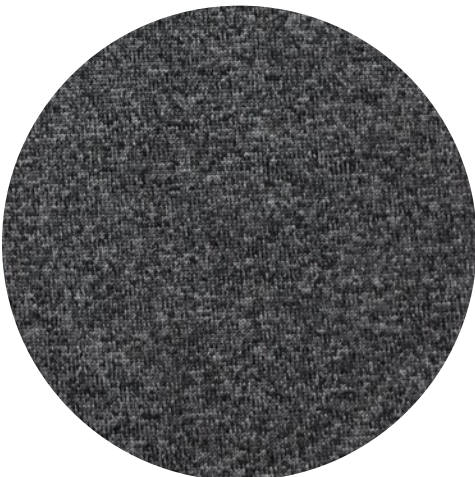
NOTAS: *Recomendable para sublimacion, secado rápido.*



JERSEY POLYESTER

- COOL ●●●●●
- RESISTANT ●●●●●
- BODY ●●●●●
- TEXTURE ●●●●●
- COLORFUL ●●●●●

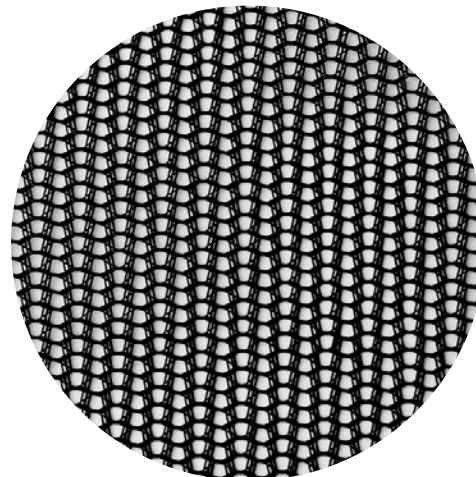
NOTES: *Recommended for sublimation, quick drying.*



TIGER POLYESTER

- COOL ●●●●●
- RESISTANT ●●●●●
- BODY ●●●●●
- TEXTURE ●●●●●
- COLORFUL ●●●●●

NOTES:



MESH POLYESTER

- COOL ●●●●●
- RESISTANT ●●●●●
- BODY ●●●●●
- TEXTURE ●●●●●
- COLORFUL ●●●●●

NOTES: *Recomendable para sublimacion, secado rápido.*

FABRICS

*Each material is a standard representation and is subject to supplier



ANTI-DUST MESH
POLYESTER

| | | |
|-----------|-------|--------|
| COOL | ●●●●● | NOTAS: |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



BANDON
POLYESTER

| | | |
|-----------|-------|-------------------------------------|
| COOL | ●●●●● | NOTAS: Recommended for die-cutting. |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



SUEDE
POLYESTER

| | | |
|-----------|-------|------------------------------------|
| COOL | ●●●●● | NOTAS: Recommended for die-cutting |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



TAFFETA
POLYESTER

| | | |
|-----------|-------|--------|
| COOL | ●●●●● | NOTAS: |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |

**Each material is a standard representation and is subject to supplier*



JUTE POLYESTER

| | | |
|-----------|-------|--------|
| COOL | ●●●●● | NOTAS: |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



SATIN POLYESTER

| | | |
|-----------|-------|---------------------------------|
| COOL | ●●●●● | NOTAS: Recommended for linings. |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



POPLIN POLYESTER

| | | |
|-----------|-------|---------------------------------|
| COOL | ●●●●● | NOTAS: Recommended for linings. |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



FAUX LEATHER SYNTHETIC

| | | |
|-----------|-------|--------|
| COOL | ●●●●● | NOTAS: |
| RESISTANT | ●●●●● | |
| BODY | ●●●●● | |
| TEXTURE | ●●●●● | |
| COLORFUL | ●●●●● | |



DECORATIONS





VULCANIZED

It is a plastic application, mold is required, price is \$1,800MXN + tax.



3D EMBROIDERY

Technique where the thread is enhanced.



HIGH FREQUENCY

Plastic technique that adheres to surface with heat.

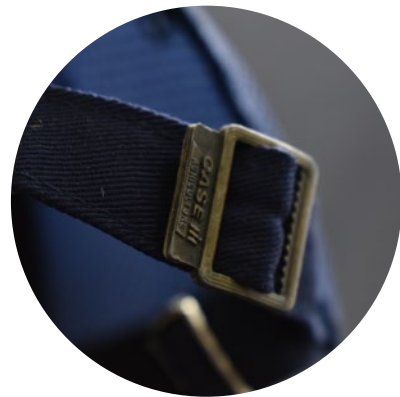


CUSTOMIZED BIAS

Serigraphed, one ink in internal tapes.



CUSTOMIZED BUTTON



CUSTOMIZED BUCKLE

Minimum of 1000 pieces, mold is required, price is \$2,500.00 + tax.



RUBBER

Raised plastic trim, adheres with heat.



EMBROIDERY

Flat embroidery (thread) technique.



MESH EMBROIDERY

Mesh embroidery (thread) technique.

DECORATIONS

DECORATIONS



internal label
Micro-embroidered woven label, minimum 300 meters, price is \$2,500MXN+tax. (1,900 pieces)



ADHESIVE LABEL
Glossy or matte sticker that adheres to the cap, minimum of 1000, price is \$2,800MXN+ tax.



LASER
Laser vinyl leather patch.



FLAG LABEL
Micro-embroidered woven label minimum of 300 meters, price \$2,500MXN+tax. (2,300 pieces)



DIE CUTTING
Heat engraving technique, low intensity. Cost according to size, goes from \$800 to \$2,000MXN +tax.



ARCHE EMBROIDERY IN FELT
Embroidery technique (thread) on a felt fabric base.



VULCANIZED EMBROIDERED PATCH
The mold is priced at \$1,800 MXN+tax.



EMBROIDERY ON SYNTHETIC LEATHER PATCH



DESTRUCTION EMBROIDERED PATCH



SILKSCREEN CORK PATCH



MICRO EMBROIDERED PATCH
Minimum run 300 meters.



**EMBROIDERED
SUBLIMATED PATCH**



EMBROIDERED PATCH



PERSONALIZED PINS
Minimum of 1000 pieces, mold is required, price \$2500.00MXN+tax.



METAL PLATE
Minimum of 1000 pieces, mold required, price \$2500.00MXN+tax.



REFLECTIVE



FLOCK SCREEN PRINTING



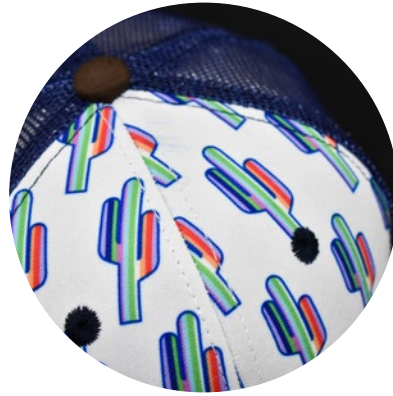
SERIGRAPHY (Screen printing)

DECORATIONS

DECORATIONS



CUSTOMIZED DIE CUT
Price \$2,500MXN+tax.



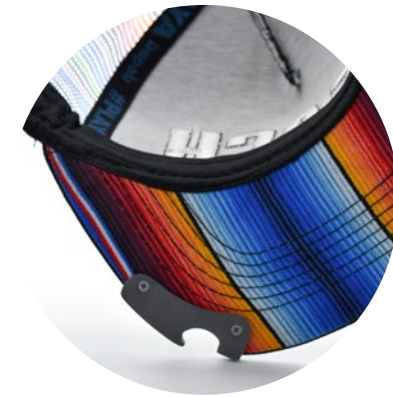
SUBLIMATED
Textile printing on 100% polyester fabric.



CUSTOMIZED DIE CUT



TEXTILE VINYL



LOWER SUBLIMATED VISOR



SUBLIMATED VISOR



SONNY FUSION



SUBLIMATED LINING



**SANDWICH WITH LABEL
MICRO EMBROIDERY IN SERIES**



VISORS



VISORS



HALF MOON



VISOR WITH ACCESSORY



VISOR WITH EMBROIDERY



VISOR WITH CAMOUFLAGE



VISOR WITH CUSTOM DETAILING



VISOR WITH CUSTOM STITCHES



VISOR WITH REFLECTIVE



VISOR WITH TRIMMING



VISOR WITH SILKSCREEN

VISORS



SUBLIMATED VISOR



CORK VISOR



CURVED VISOR



DUCK VISOR



KOMAT VISOR



FLAT VISOR



SPEED VISOR



JUTE VISOR



CLOSURE





BUCKLE

Made of fabric, generally the same fabric as the cap, in addition to having a metal buckle that makes the adjustment.



CONTACTEL

Made with fabric on the outside, the inside is velcro and provides the necessary adjustment.



PLASTIC

Made of plastic, it is convenient and provides a wide range adjustment.



1. CLICK WITH ELASTIC BAND

Its feature is that the strap is elastic.

2. CLICK WITH RIGID BAND

The strap is rigid (similar to the strap on a backpack).



SQUARE CLASP

Made of fabric, usually the same fabric as the cap. Its brooch is square shaped.



ADJUSTER CLIP

Practical and ideal for some caps because of its small elastic cord and its plastic adjustment accessory.



**CUSTOM
PROGRAM**



MANUFACTURING PROGRAM



SERVICE:

Inovacaps manufacturing program seeks quality products that meet each of our customers with their particular needs.



PRICES:

Prices are variable depending on the type of cap, material, application, etc.

Price quotes can be requested and communicated via e-mail or WhatsApp.



MINIMUM:

Minimum production is 150 pieces per model and color.

*Note: If a new mold is required, the minimum number of pieces is 1,500. Check with your adviser**



DELIVERY TIMES:

Delivery times range from 6 to 7 weeks.

Note: Important to check with your comercial advisor to see the availability on the agenda as well as establishing a date for the down payment.

SAMPLING PROGRAM



SERVICE:

The sampling program offers the customer an opportunity to live the manufacturing process of his cap, this way he will be able to assure if all the expectations are met and then place the order.



PRICES:

Prices are variable depending on the type of cap, material, application, etc.

Note: Price quotes can be requested and communicated via e-mail or WhatsApp.



MINIMUM:

Sampling can be done from one design up to the number of designs required by the customer.



DELIVERY TIMES:

Delivery times range from 2 to 3 weeks.

Note: Important to check with your comercial advisor to see the availability on the agenda as well as establishing a date for the down payment.



CLIENTS



CLIENTS

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CLIENTS







FAQ'S

1. What is the minimum amount required for production?

150 pieces per model, design and color.

2. Estimated times for the production to be deliver?

Estimated delivery times are approximately 6-7 weeks.

Note: This will also depend on the production time schedule.

We have partial deliveries above 10 thousand pieces in order to optimize our service.

3. Is the product guaranteed?

Our products have guarantees that range from factory defects such as breakage, stains, unstitching, etc. Our return policy extends to only 15 business days after delivery to the customer.

Note: Our warranties adhere to the AQL quality standard.

4. Are additional services provided?

We have professional designers who can help with your ideas, as well as a sampling area, sales advice, experts in punching, embroidery, screen printing and sublimation.

5. Are physical samples available?

Yes, we have an area that is specialized in samples, this will provide attention and service necessary during the development process of your prototype(s).

6. Do samples have a cost?

Yes, all samples have a cost and it depends on the type of cap you require. A commercial advisor will assist you with the price quotes at any time.

7. How long does it take to manufacture a sample?

Sampling times range from 2 to 3 weeks (depending on the processes involved in your project) the dates are scheduled, starting once the downpayment is settled.

8. Do you carry out confidentiality contracts?

Yes, if your project requires it, we can generate a confidentiality agreement. However, we always respect the art and identity of each of the brands we work with.

9. Who pays for the shipment of the production?

The customer pays for the shipment, however, we have agreements with different couriers in case the customer requires it, but we can also work with the customer's choice.


10. How is the product package for delivering?


We carried two size boxes, one with the capacity for 150 pieces and the second one for 300 pieces. A master box, an individual box and in addition, the product is wrapped in a dust protection bag.


11. What are the business hours?

Our office hours are Monday through Friday, from 9:00 a.m. to 6:00 p.m.(CST).



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